



Warranty Claim Form

STEP 1: Fill out contact information completely.

Customer Name: _____ Company Name: _____
Street Address: _____
City, State & Zip: _____
Telephone: _____ Email: _____

STEP 2: Fill out product model information and reason for return.

Product Model Number: _____ Date of Purchase: _____
(Available on www.harttools.com) Product Description _____
Reason for Return: _____

STEP 3: Ship this form with product(s) you are returning.

Ship returns or repairs to: Remember to include:

HART Tools Service Department 1. The product(s) you are returning
1428 Pearman Dairy Road 2. This completed form
Anderson, SC 29625 3. Copy of original receipt or invoice

Shipping via Fedex or UPS is advised. Prepaid freight and shipment insurance are required.

Typical turnaround time varies by product. Please allow 6-8 weeks for processing.

HART Tools Service Department will assess your product to confirm whether the limited lifetime warranty applies. If any items in the 'What Is Not Covered' section are found, the limited lifetime warranty is null and void. After assessment, if HART Tools Service Department deems that a product cannot be serviced and a replacement is necessary, a similar product of equal or greater value will be shipped free of charge.

For any further questions regarding HART Tools, please email info@harttools.com or call 1-800-776-5191.